<u>Environmental Services Portfolio Holder – Forward Plan from 18 May 2009</u>

Meeting on: 18 May 2009	Officer	Officer	Meeting on:	Officer
 End of year service improvements performance report End of year PI performance report 2008/09 Outturn budget monitoring report End of year Hampshire matrix Customer Satisfaction Waste & Recycling collections from hard to reach groups 	EHMT EHMT DH/DR JK IG PQ			